

Modern Robotics

Module Repair Service Description

United States and Canada only. For other countries, contact support@modernroboticsinc.com.

Service Applies to:

- Core Motor Controllers, Core Device Interface Modules, Core Power Distribution Modules, Core Legacy Modules, and Core Servo Controllers which have a broken USB mini port.
- Core Power Distribution Modules which only have one LED (12V LED closest to the fuse) illuminate when a battery is connected.

Service Includes:

- Repair Module
- Reprogram Module
- Test Module
- USPS shipping to customers in the US and Canada

Service Costs:

- This service costs \$25 per repaired module. There is no charge for modules that cannot be repaired. Payment will be made through modernroboticsinc.com using a link provided via email after modules have been repaired.

Service Procedure:

1. Complete the form on the next page and mail it with the modules to the address below. We suggest USPS flat rate. Keep the tracking number for your records. Customer is responsible for shipping to Modern Robotics.
2. We will email you when your modules are repaired. This can take 10 business days from the time they are received. This email will instruct you to purchase X number or repairs.
3. Your modules will be mailed to the mailing address selected during checkout using USPS priority mail (3-4 days in continental US) after the payment is processed.

