

# Modern Robotics

## Module Repair Service Description

United States and Canada only. For other countries, contact [support@modernroboticsinc.com](mailto:support@modernroboticsinc.com).

### Service Applies to:

- Core Motor Controllers, Core Device Interface Modules, Core Power Distribution Modules, Core Legacy Modules, and Core Servo Controllers which have a broken USB mini port.
- Core Power Distribution Modules which only have one LED (12V LED closest to the fuse) illuminate when a battery is connected.

### Service Includes:

- Repair Module
- Reprogram Module
- Test Module
- USPS shipping to customers in the US and Canada

### Service Costs:

- This service costs \$25 per repaired module. There is no charge for modules that cannot be repaired. Payment will be made through [modernroboticsinc.com](http://modernroboticsinc.com) using a link provided via email after modules have been repaired.

### Service Procedure:

1. Complete the form on the next page and mail it with the modules to the address below. We suggest USPS flat rate. Keep the tracking number for your records. Customer is responsible for shipping to Modern Robotics.
2. We will email you when your modules are repaired. This can take 10 business days from the time they are received. This email will instruct you to purchase X number or repairs.
3. Your modules will be mailed to the mailing address selected during checkout using USPS priority mail (3-4 days in continental US) after the payment is processed.

## Modern Robotics - Module Repair Service Form

United States and Canada only. For other countries, contact [support@modernroboticsinc.com](mailto:support@modernroboticsinc.com).

Mail this page with your modules to the below address. Please do not send storage trays, cables, etc.

**Modern Robotics Repair**  
**Suite 305**  
**901 Broad Street,**  
**Utica, NY 13501**

### Products

| SKU     | Name                           | Qty | Problem Description |
|---------|--------------------------------|-----|---------------------|
| 45-2000 | Core Spartan Controller        |     |                     |
| 45-2200 | Core Power Distribution Module |     |                     |
| 45-2201 | Core Device Interface Module   |     |                     |
| 45-2202 | Core Legacy Module             |     |                     |
| 45-2203 | Core Motor Controller          |     |                     |
| 45-2204 | Core Servo Controller          |     |                     |

Product will only be returned after payment.

Refusal to pay for repair forfeits module(s) to Modern Robotics Inc. 14 days after payment is requested via email.

Print Name

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Print Email

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Phone Number

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| Official use only |  |
|-------------------|--|
| Reference         |  |
| Receive Date      |  |
| Sent Date         |  |
| Order Number      |  |